

Mission Hospital - Communication with MRI Department

All communication with the MRI department should be conducted via **iMobile**.

Key Information for Nurses

❑ Screening Forms

- Do **not** write “see history.”
- All screening forms must be fully completed, including a list of surgeries.
- If the patient answers **yes** to anxiety with a previous MRI:
 - ❖ Ensure medication is ordered.
 - ❖ Do **not** administer until speaking with MRI.

❑ Screening X-rays

- May be required if patients are unable to answer screening questions.

❑ Implant Devices

- Devices may require a representative and must be researched for MRI compatibility.
- Obtain documentation:
 - ❖ Manufacturer, make, and model.
 - ❖ Scan card into EMR or fax to the MRI department at 213-1390.
- Ensure remotes are located, charged, and brought in.
- Contact manufacturers if additional information is needed.
- Do not place the remote in MRI mode—the technologist will handle this prior to scanning.

❑ Exam Prioritization

- STAT exams take priority over all other cases.
- Do not give patients a timeframe for when the exam will be done unless you have spoken with MRI.

❑ Anesthesia Cases

- Scheduled for Mondays.
- Typically occupy the scanner for 4–6 hours.
- Outpatient Scheduling
- Outpatients are scheduled daily in addition to inpatient cases.

❑ Vented Patients

- Must be transported with both an RN and Respiratory Therapy available.

❑ Abdomen Exams

- Require NPO status for **4–6 hours** prior to the exam.

High-Flow Humidity Canister Safety

Ensure optimal oxygen delivery by preventing "cross-threading" or improper seating of the humidity canister.

- ❑ Significant oxygen leaks can occur if canister is cross threaded or not seated correctly.
- ❑ The "Click & Check"
 - **Routine Align First:** Ensure the canister is level before you begin twisting. It should glide easily.
 - **No Resistance:** You should be able to thread it using only two fingers. If you feel resistance or "grinding," stop and restart.
 - **Visual Check:** Look for a gap between the canister top and bottom. It should sit flush and level.
 - **The Tug Test:** Once tightened, give the canister a gentle upward tug. It should feel secure and immovable.
 - **Hissing Sound:** Listen for a faint "hiss" near the base; this indicates a gas leak at the thread site.

**Ensure there
are no leaks
around the
canister lid**



Mission Hospital: Meds to Beds

Meds to Beds (M2B) is a bedside prescription delivery service. The first 30 days of new discharge prescriptions are delivered to interested patients at their bedside on the day of discharge.

- ☐ The pharmacy will bill the patient's insurance and collect their copay at the time of delivery. The copay cannot be charged to the hospital bill.
- ☐ Patients (or family members) will need to present valid IDs for controlled substances.
- ☐ Most copays are the same as local pharmacy or competitive cash prices.
- ☐ The pharmacy will bill manufacturer coupons for brand name medications to reduce cost.
- ☐ Any maintenance medication refills will be transferred to the patient's home pharmacy.
- ☐ OTC items the patient may need can be delivered at the same time.

Patients on **A3W, A4E, A4W, A5E, A5W, A6W, A7E, A7W, C4, C5, G5, G7, E3, E4, E5, J6, K6, K7, K8, K9** are eligible to participate if they meet the following criteria:

- ☐ Being discharged home
- ☐ Have discharge medications
- ☐ Have vouchered medication
- ☐ Have Medication Assistance Pharmacy (MAP) medications: **Patients with no Rx Insurance. Courier times: 10:30, 12:30, 2:30, 4:30**

Hours of Service and Delivery

- ☐ Monday through Friday 9:00am - 5:00pm
- ☐ Please allow 2 hours for prescriptions to be filled and delivered. Contact M2B if needed sooner or any questions or concerns with discharge plan.
- ☐ Prescriptions must be received by 4:30pm to be delivered.
- ☐ Prescriptions received after 4:30pm may be picked up at Medical Center Pharmacy by the patient or family prior to 7:00pm.



Updated: 12.22.25

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Mission Hospital: Meds to Beds

- ☐ Interested patient's preferred pharmacy is changed to Medical Center Pharmacy in PowerChart.

Patient Preferred Search

Pharmacy Name	Address	Cross-Street	City	State	Zip Code
Medical Center Pharmacy	509 Biltmore Ave		Asheville	NC	2880140
AMERICARE PHARMACY	1185 Charlotte Hwy, Ste...		Fairview	NC	28730778

- ☐ Prescriptions are received via E-Rx and processed.
- ☐ PowerChart is updated to provide any pertinent information. This information will populate within the Discharge Workflow.

Meds to Beds

Patient agreed to participate in Meds to Beds. Please send electronic prescriptions to Medical Center Pharmacy.

Additional information: Payment and ID needed for DC Rxs. Eliquis - \$560.00 Copay. Used 30 day free trial card. Provided \$10.00 copay card to activate for refills.

- ☐ When the discharge is ordered, notify Meds to Beds via iMobile.
- ☐ Meds to Beds can deliver within one hour of notification or patient/caregiver(s) can pick up in the pharmacy.
- ☐ Contact Information
 - ☐ Meds to Beds Extension: 828-213-0113
 - ☐ iMobile: Contacts – Type Meds into Search - Staff with a green dot are currently available.
 - ☐ Medical Center Pharmacy: 828-213-0050, Option 4
 - ☐ Tube Station 712



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Meds to Beds Frequently Asked Questions

What is Meds to Beds?

Mission Hospital's Bedside Prescription Delivery is provided by Medical Center Pharmacy. With this program, the first 30 days of new discharge prescriptions are delivered to interested patients at their bedside on the day of discharge. We strive to provide a comprehensive, efficient, and high-quality service for patients and members of the care team through excellent patient care, customer service, and collaboration.

Who is eligible?

Patients on A3W, A4E, A4W, A5E, A5W, A6W, A7E, A7W, C4, C5, G5, G7, E3, E4, E5, J6, K6, K7, K8, and K9 are eligible to participate if they meet the following criteria:

- Being discharged home
- Have discharge medications
- Have vouchered medication
- Have Medication Assistance Pharmacy (MAP) medications

Who opts patients into Meds to Beds?

- Meds to Beds Pharmacy Technicians
- Med Rec Pharmacy Technicians
- Anyone can opt patients in if they think Meds to Beds is a good fit for the patient and the patient agrees.

What if my patient wants Meds to Beds?

- Change the patient's preferred pharmacy to Medical Center Pharmacy

Patient Preferred		Search				
Pharmacy Name	Address	Cross-Street	City	State	Zip Code	
Medical Center Pharmacy	509 Biltmore Ave		Asheville	NC	2880146	
AMERICARE PHARMACY	1185 Charlotte Hwy, Ste...		Fairview	NC	28730778	

How do I know my patient has Meds to Beds?

- PowerChart is updated to provide any pertinent information. This information will populate within the Discharge Workflow.

Meds to Beds

Patient agreed to participate in Meds to Beds. Please send electronic prescriptions to Medical Center Pharmacy.

Additional information: Payment and ID needed for DC Rx's. Eliquis - \$560.00 Copay. Used 30 day free trial card. Provided \$10.00 copay card to activate for refills.

When will medications be delivered?

- When the discharge is ordered, notify Meds to Beds via iMobile: Contacts – Type Meds in Search
- Meds to Beds can deliver within one hour of notification or patient/caregiver(s) can pick up in the pharmacy.



What is the difference between Meds to Beds and the Medication Assistance Pharmacy (MAP)?

- The Medication Assistance Pharmacy fills for patients that do not have insurance.
- MAP is located at 2 Medical Park Drive off of Sweeten Creek Road.
- We coordinate MAP medications to be delivered by courier service. There are four couriers throughout the day on Monday – Friday: 10:30, 12:30, 2:30, and 4:30.

If my patient doesn't have insurance and needs MAP, why should prescriptions be sent to Medical Center Pharmacy?

- MAP doesn't have a DEA number, and they can't fill controlled substances. So, we enter Medical Center Pharmacy to prevent having to reach out to prescribers to resend control medications. We share a dispensing system with MAP. They can transfer any medications from us.
- Brand name medications (Entresto, Eliquis, Xarelto, etc.) will have to be filled at Medical Center Pharmacy with a free trial card.
- MAP is closed on the weekends. So, it is better for Medical Center Pharmacy to receive these medications to come up with a discharge plan through Case Management.

What insurance plans does Medical Center Pharmacy accept and what will the patient's copay be?

- Medical Center Pharmacy accepts most insurance plans, and the copay should be the same as it would be at their usual pharmacy.
- The pharmacy will bill their prescription insurance and the patient will be responsible for paying the copay with either cash, check, or card.

Does this mean they have to keep filling here?

- No. The pharmacy here will fill the first 30 days of new discharge medications, and then will transfer any maintenance refills to the patient's usual pharmacy.

Will this delay my patient's discharge?

- No, in most situations. We always try to get prescriptions completed within one hour so they are ready for delivery or pick up when requested.
- Occasionally, if there is a problem with the prescription (unable to afford copay, prior authorization required) – we will work to find a solution for the patient before they leave to make sure they have what is needed!
- If more time is needed, prescriptions can be delivered to the Discharge Courtesy Suite (DCS).

What about controlled substances?

- Valid ID required for controlled substances.
- Delivered in a security sealed bag that the technician can leave with the patient with the nurse's approval.

Contact Information:

- Meds to Beds Extension: 828-213-0113
- iMobile: Contacts – Type Meds into Search – Staff with a green dot are currently available.
- Medical Center Pharmacy: 828-213-0050, Option 4



Clinical Updates

Tele Alert Reduction: Go-Live 12/17/25

- Current state, nursing receives a “Telemetry Alert” that a new order has been placed when the provider renews the “Telemetry Monitoring-48 Hour” order.
- Beginning 12/17, this unnecessary alert will not fire for renewal orders.
- The alert will fire only when a new order is placed, or the final order is discontinued.

The screenshot shows a Cerner software window titled "Discern: Open Chart - D230, APRSP1NONDIS (1 of 1) 'Telemetry Alert'". The window contains the Cerner logo and a red heading "Telemetry Alert". Below the heading is a text box with the following content:

A Telemetry order has either been started or discontinued. Call CMU to notify them telemetry is being attached (or removed as applicable) AND document this communication.

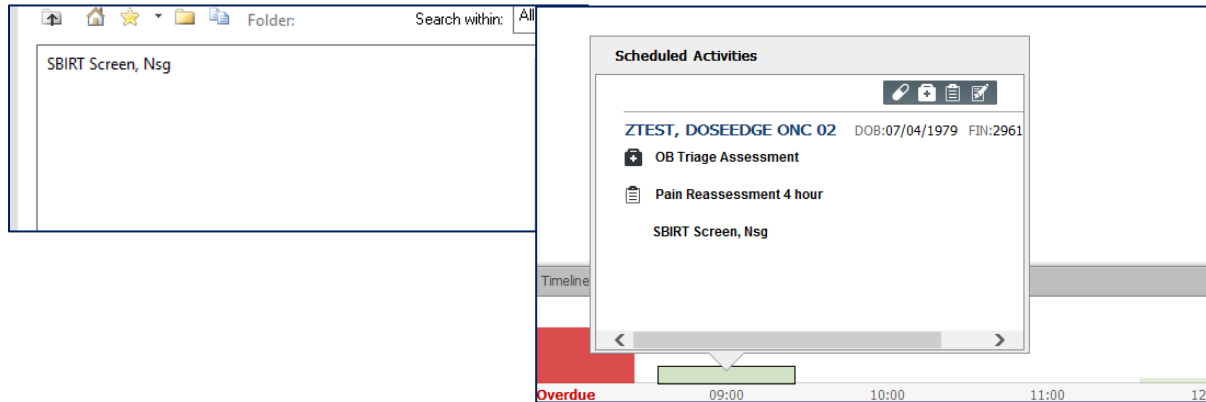
NOTE: Review Orders to determine if Continuous Pulse Oximetry is ordered in addition to Telemetry Monitoring.

Form Link is below - OR - from iView, chart in Notifications band>Notify Other Disciplines section> discipline contacted and Telemetry Tech Notification.

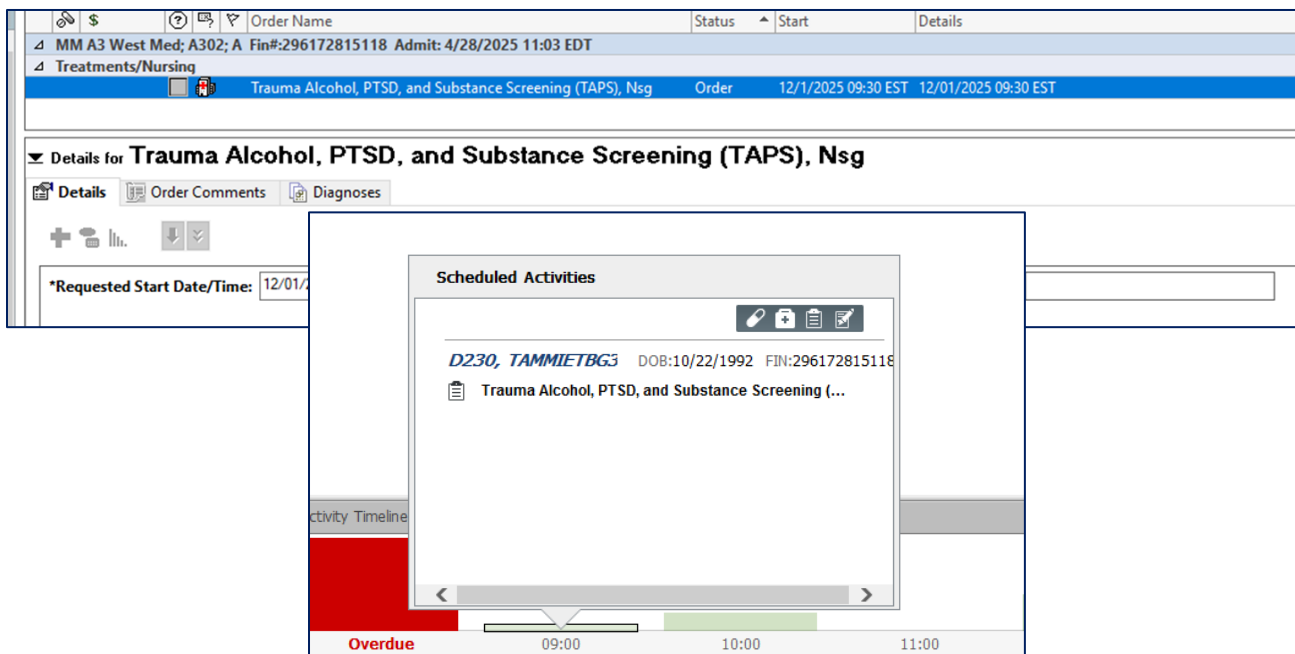
At the bottom of the dialog, there is a text input field containing "Telemetry tech notification", an "OK" button, and a checkbox labeled "Provide Feedback".

Cerner Change-SBIRT name change for order and form: Go live 12/15/25

- The “SBIRT Screen, Nsg” order and form will be renamed to the “Trauma Alcohol, PTSD, and Substance Screening (TAPS), Nsg”
- Current state:



- Future State:



American Red Cross Skills

Do you need assistance completing hands on portion of American Red Cross BLS, ALS, or PALS? Then come to our skills sessions and let one of our educators help you master your skills!

No registration required.

Be sure you have completed the American Red Cross BLS, ALS, or PALS modules, exam, and evaluation in HealthStream before coming to the hands on skills session. You will also need your HStream account name and password.

When & Where

Date	Day	Time	Location
1/9	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room
1/23	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room
2/13	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room
2/27	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room
3/13	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room
3/27	Friday	700-900	1 Hospital Dr Suite 102 Sim Lab Conference Room

Due to the unpredictable nature of weather in Western North Carolina, November 1-May 1 please call 828-213-1283 prior to reporting to class. If an inclement weather event occurs that makes travel unsafe, classes will be delayed to another day. If classes are delayed, a message will be recorded on the class voicemail. If delayed, a message will be posted by 7 am.

Current quarterly skill session flyer may also be found on the North Carolina Center for Clinical Advancement SharePoint site: [American Red Cross](#)