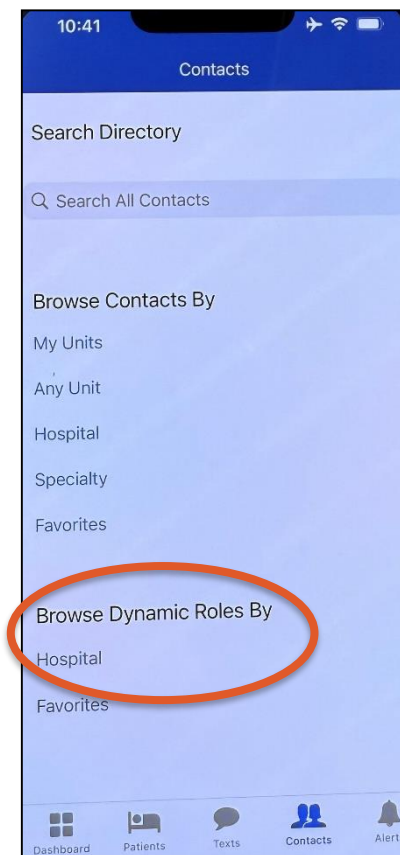


Communicating with Imaging Departments



When communicating with Imaging Departments (CT, X-Ray, MRI, Nuc Med, Ultrasound) nurses should use iMobile.

- ☐ Do **not** call the department desk phone. Staff are not stationed at this phone.
- ☐ All imaging departments will show up in iMobile when searching imaging.
 - ☐ **Contacts- Dynamic Role Hospital- Search Imaging**
- ☐ Search Imaging Services Coordinator only for escalation needs. There is someone logged into this role 24x7.
 - ☐ **Contacts- Dynamic Role Hospital- Imaging Services Coordinator**



Updated: 5/22/25

CONFIDENTIAL – Contains proprietary information.
Not intended for external distribution.

HCA  **Healthcare®**
**Center for Clinical
Advancement
NC Division**

CHG Bathing and Deodorant Use

- ❑ CHG Bathing has been proven to reduce infections and is recommended for many hospitalized patients.
- ❑ CHG bathing applies a protective film on the skin that neutralizes the bacteria on the skin and reduces the risk of infection.
- ❑ CHG bathing is the standard for pre-surgery prep and patients with central lines.
- ❑ Deodorant was removed from Omni-cells due to incompatibility with CHG. **Deodorant will render the CHG ineffective in reducing bacteria on the skin.**
- ❑ If your patient asks for deodorant, you should offer CHG wipes to clean the underarm area. This will neutralize the odor causing bacteria and reduce smell.
- ❑ Patients not requiring CHG treatment may use their own deodorant from home.



Care Experience| AIDET



Explain

“I want you to understand and feel safe.”

Colleagues • Patients • Visitors

Care Out Loud

Part of Compassionate Connected Care is recognizing healthcare can be scary for patients and their loved ones.



It is our responsibility to recognize and address all forms of suffering, not just the obvious.

Clearly and kindly explaining throughout a person's care **what we are doing and why** - from the diagnosis and care plan, down to the details of asking permission to take the patient's vitals- is the key to reducing anxiety and suffering.

A

Acknowledge

I

Introduce

D

Duration

E

Explain

T

Thank



Always check for understanding
“What questions do you have?”

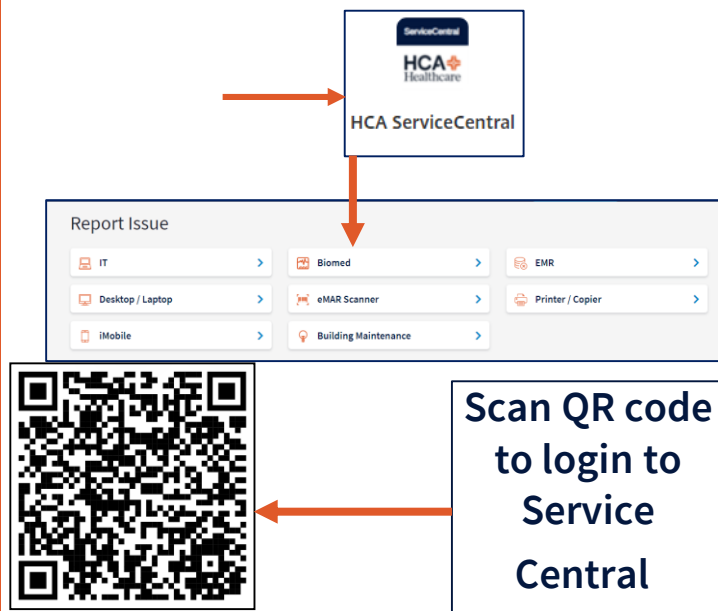


Entering a BioMed Ticket

Broken equipment should always be taken out of service, cleaned, tagged, and a Biomed Ticket should be entered in Service Central.

❑ To enter a ticket via Service Central for broken equipment follow these steps:

1. Login to Service Central
2. Select Biomed
3. Complete all the required fields
4. Add the hospital where the equipment is located
5. Add contact information: Use Main Unit #
6. **Enter the GE Healthcare control number**
 - If unknown, describe why it is not present (e.g. new equipment)
7. Describe the issue: include where the equipment is located
8. Select if the issue is impacting a patient
9. Add other pertinent information and be specific (e.g. "SPO2 not working" or error code message receive)
 - Do not just add "broken"



MISSION HOSPITAL

* Enter the GE Healthcare Number (Control Number) ?

This is the number located on the affected device. If "Unknown" click the box below.

GE Healthcare Non-Facility Owned Equipment
SAMPLE 180000000

GE Healthcare Non-Facility Owned Equipment
SAMPLE 600000082

GE Healthcare Non-Facility Owned Equipment
SAMPLE 180000000

For the most prompt response, enter the correct control number. Requests route based on control number and/or facility.

Enter details of the problem

Did this issue impact a patient?

Yes No

Additional Comments